

APSRTC LOGISTICS

- Started on its own from 27.08.2017 with outsourced hardware & manpower contract. Earlier it was on contract with Private Agency since 1985 on space lease model.
- Revenue increased from Rs.10.30 Cr. in 2015-16 (avg. Rs.2.82 lakhs daily) to Rs.209.75 Cr. in 2024-25 (avg. Rs.57.47 lakhs daily).
- Daily parcel bookings increased from 8,850 in 2017-18 to 26,297 as on date.
- Service provided to the customers all over AP and in 3 Inter State locations viz. Hyderabad, Bengaluru & Chennai.
- Paid, To-pay and POD services are extended to the customers.
- Digital payment (UPI) facility is available at 87 bus station counters in the State and at 480 Authorized Parcel Booking Agents locations.
- Providing logistics service to Govt. Departments like Education, AP Seeds, Health, ESIC.

Door delivery:

- Last mile connectivity (Door Delivery) provided from 01.09.2021 at 84 locations in Andhra Pradesh up to weight slab of 50 Kgs in 10 KMs serving radius.
- First mile connectivity (Door pickup) provided in Vijayawada City.
- With efforts of APSRTC staff and patronize of customers, 1,79,869 Door Delivery parcels were booked with an average of 5082 per day in the campaign month.
- Every day 26,000 parcels / couriers are booked by the Customers at 87 Booking counters & 725 agent counters available within AP & Interstate locations.
- The strength of APSRTC having 11,449 buses, 188 DGTs, Container Goods Vehicles having 10 Tons capacity to carry out the logistics business for transportation of couriers / parcels & bulk loads.
- APSRTC provided 24x7 working Logistics Counters at District Headquarters.
- Round the clock Customers Complaints Cell to address the customer grievances, phone number-0866-2570006.